



NPI UNCOLLAPSING

Frequently Asked Questions (FAQs)

1. What is the NPI Uncollapsing project?

In accordance with CMS guidelines, Maryland Medicaid is requiring that each location providing services to Maryland Medicaid recipients have a unique NPI. For example, a group practice with 3 locations may be using the same group NPI to bill for all 3 locations; this practice is no longer allowed. Each location of the group practice is now expected to have its own unique NPI.

2. How will I know if my organization is impacted by NPI Uncollapsing?

Maryland Medicaid will be notifying organizations that are impacted by the NPI uncollapsing project.

3. I have received a notification from Maryland Medicaid about Uncollapsing. What is the next step?

Your organization will need to obtain a unique NPI from NPPES for all enrollment accounts sharing an NPI, and then update this information with Maryland Medicaid (ePREP) as well as any impacted payors.

4. I have registered each of my practice locations with NPPES for a specific-NPI. How do I update this information with Jai Medical Systems?

Please send any changes regarding your practice's billing information to our attention as soon as possible to ensure that there are no delays in the processing of your claims. We will acknowledge receipt of your requested billing changes within 30 calendar days. Once we have confirmed that our system has been updated, your practice will then be able to bill utilizing the new information. *If you are an organization that provides Jai Medical Systems with a roster file, please provide us with a full roster of providers, with an indication of which locations/NPIs each provider is associated with.*

As a reminder, it is the responsibility of providers to keep Jai Medical Systems informed of any changes with regard to their billing practices and billing information such as tax identification number(s), billing NPI and address, as well as any NPI specific location information.

5. When should I begin billing Jai Medical Systems with the new NPI Specific Information?

We will notify you in writing of when our system updates have been completed. Please note, if you begin billing with new NPIs before the updates in our system have been completed, it may result in denial of payment or payment at the non-contracted rate. Please note, if you are currently receiving EFT payments, you may need to complete a new EFT request form with Jai Medical Systems.

6. I have additional questions related to NPI Uncollapsing. Who should I contact?

Please contact our Provider Relations Department at 1-888-JAI-1999 or via email at providerrelations@jaimedical.com.