

JAI MEDICAL SYSTEMS

Member Newsletter

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Contact Us

Have a comment, question or concern?

We are here to help.
Call us today at
1-888-JAI-1999.

Customer Service Hours:
Monday through Friday
9am to 6pm

Write Us Today:

301 International Circle
Hunt Valley, MD 21030

Summer To-Do:

Maintain Health Insurance



Dear Member,

On an annual basis, the State of Maryland requires Maryland Medicaid recipients to “redetermine,” or re-apply to maintain their health insurance benefits. Renewing your health insurance benefits with Jai Medical Systems ensures that you will continue to receive healthcare benefits without interruption.

When do I have to renew my Medicaid coverage?

Jai Medical Systems and the State of Maryland will contact you at least 30 days before your coverage is scheduled to end. You may receive a phone call, text message, email, and/or letter in the mail.

How do I renew my Medicaid coverage?

Renew your coverage online today at www.marylandhealthconnection.gov. If you need assistance renewing your health insurance, help is available through Certified Application Counselors and Navigator entities, such as Jai Medical Center, at the following locations:

Jai Medical Center
5010 York Rd.
Baltimore, MD 21212
Phone: 410-443-2200

Jai Medical Center
4340 Park Heights Ave.
Baltimore, MD 21215
Phone: 410-542-8130

Jai Medical Center
1235 E Monument St.
Baltimore, MD 21202
Phone: 410-327-5100

If you have any questions about renewing your benefits, as always, please contact our Customer Service Department at **1-888-JAI-1999**. We are available to assist you Monday through Friday, 9am to 6pm, with any questions that you may have.

Sincerely,

Ulysses McArthur, Jr.

Health Alerts

You may receive health alerts by mail, email, or text message from Jai Medical Systems. Health Alerts may include important preventative healthcare reminders for you and your family. To learn more about our Health Alert Program or to opt-out, please contact us today at, **1-888-JAI-1999**.

24 Hour Nurse Advice Line

As a member of Jai Medical Systems, you have access to our 24 Hours Nurse Advice Line. The Nurse Advice Line can assist you with health related questions. To speak with a Nurse today, please call 1-833-359-0170.



Earn your Healthy Reward Today!



Take time this summer to visit your Primary Care Provider (PCP) and earn your 2024 Healthy Reward! To earn your Healthy Reward for 2024*, visit your PCP as soon as possible. If you need assistance scheduling an appointment with your PCP, please call our Customer Service Department at **1-888-JAI-1999**.

After you have visited your PCP, please fill out the Healthy Rewards form online at www.jaimedicalsystems.com/member/healthyrewards. Or, call **1-888-JAI-1999** for assistance. Once you have completed these important steps, a \$25 Target GiftCard will be mailed to the address indicated on your online form. Healthy Rewards quantities are limited.

Please don't wait. **Earn your Healthy Reward Today!**

*Jai Medical Systems Managed Care Organization, Inc. reserves the right to eliminate or reduce incentives/rewards and/or modify or cancel the Healthy Rewards Program at any time without notice. Rewards are not convertible to cash. Limitations and exclusions may apply. Offer valid while supplies last. Eligibility to receive a reward is contingent on Jai Medical Systems Managed Care Organization, Inc.'s receipt of confirmation from your PCP that you had your annual visit in 2024.

Vaccine Highlight – Tdap and Zoster Shingles

Vaccinations are an important way to protect yourself against illness from certain viruses, infections, and disease. In this newsletter, we are highlighting two important vaccines for adults to consider, Shingles and Tdap.

Tdap Vaccine

The Tdap vaccine can prevent tetanus (painful stiffening of the muscles), diphtheria (difficulty breathing, heart failure, or death), and pertussis (whooping cough). The CDC recommends that individuals ages 7 years and older receive the Tdap vaccine. If you have never received the Tdap vaccine, you may be eligible to receive this vaccine. If you have previously received the Tdap vaccine, you may need a booster dose of either Tdap or "Td" every 10 years, or after 5 years in the case of a severe or dirty wound or burn. In addition, if you are pregnant, your doctor may suggest the Tdap vaccine in your third trimester.

Shingles Vaccine

The shingles vaccine, or the recombinant zoster vaccine, assists with the prevention of herpes zoster (shingles) and related complications. The CDC recommends that adults 50 years and older get two doses of the shingles vaccine called Shingrix to prevent shingles as well as complications from the disease. Adults, 19 years and older who have weakened immune systems, should also get two doses of Shingrix, as they have a higher risk of getting shingles and experiencing shingles-related complications.

To learn more about whether you should receive these important vaccinations, please speak with your Primary Care Provider today. If you need assistance with scheduling an appointment with your Primary Care Provider, please contact our Customer Service Department at **1-888-JAI-1999**.

Source: <https://www.cdc.gov/vaccines/hcp/vis/vis-statements/tdap.html> and <https://www.cdc.gov/vaccines/vpd/shingles/hcp/shingrix/recommendations.html>

Important Reminder: New Prescription Drug Co-Payment Requirement

Starting May 1, 2024, all Maryland HealthChoice Managed Care Organizations were required to implement a Pharmacy Prescription Co-Payment. Therefore, beginning on May 1, 2024, Jai Medical Systems implemented the following co-payments for prescription drugs:

- **\$1.00 co-payment** on new and refilled *preferred brand name* and *generic drugs*, and *HIV/AIDS drugs*.
- **\$3.00 co-payment** on new and refilled *non-preferred brand name drugs*.

Please note, in accordance with applicable federal and state statutory requirements, individuals under the age of 21, pregnant women, and Native Americans are not required to pay co-payments. Co-payments also do not apply to family planning drugs.

Pregnant, or think you may be pregnant? Call today for no Prescription Drug Co-Payment!

Jai Medical Systems does not charge a co-payment for prescriptions for pregnant members. But, you must call us to let us know you are pregnant! Call us at 1-888-JAI-1999 to let us know that you are pregnant and to avoid having to pay a co-payment for your prescriptions at the pharmacy!
